



## HASS Rubric Audit: Intake-to-Placement

Are intake reasons standardized and reviewed?

### Beginner

Organization has an intake reasons list that includes pet and human circumstances leading to owner surrender. Examples:

OS Intake Subtype	Intake Reason
Permanent life change	New baby
	Relationship end
	Owner health
Short-term life change	Military relocation (short-term)
	Owner temporarily hospitalized
Can't afford	Supplies/license
	Pet food
	Treatment for injury (non-emergency)
	Behavior support
Behavior per owner	Pet needs <u>urgent</u> care/treatment
	Nuisance <u>per owner</u>
	Pet/pet safety concerns <u>per owner</u>

### Intermediate

Organization has an intake reasons list that includes pet and human circumstances leading to owner surrender. The list is regularly audited to ensure consistency and removal of duplicates.

### Advanced

Organization has an intake reasons list that includes pet and human circumstances leading to owner surrender. The list is regularly audited to ensure consistency and removal of duplicates. The intake reasons data is regularly reviewed and utilized for strategic decision-making, goal setting, intake-to-placement pathway planning, program implementation, and education for personnel and the community.

**Additional Consideration:** Not all shelter software allows the integration of specific intake reasons and/or subtypes. In this instance, finding an alternative data-tracking solution may be necessary.