



HASS Rubric: Foundations

What system is used to track organizational data?

Beginner

Organization utilizes paper records or digital spreadsheets for record keeping. Record keeping may include tracking pets in care or individuals that contact the organization.

Intermediate

Organization utilizes animal shelter software for record keeping. **Base-level features** are utilized to create and track the overall status of pets in care and people interacting with the pets in care. Organization **may** utilize “notes” or “memos” to share additional status, location, or health information of pets in care, or customer service interaction details.

Base-level features

- Animal profile/record management
- Person profile/record management
- Intake records
- Outcome records

Animal Shelter Software examples

- ShelterLuv
- Pet Point
- Chameleon
- ShelterBuddy

Advanced

Organization utilizes animal shelter software for record-keeping and case management. Software used has modules exclusively designed for case management in specific operations categories/modules such as medical and foster in addition to **base-level features**. All tracking and case management details are updated directly in the pet or person file in the relevant category/module.