



HASS Rubric: Intake-to-Placement

Are pet intake or resource request resources available in multiple languages?

Beginner

Pet support request forms (including surrender and intake topics) are available and accessible in multiple languages most common in your service area. **This includes both printed and digital options.**

For example, if English is the primary language spoken in your service area, and Spanish is the second most commonly spoken language, printed and digital forms should have options for both.