



HASS Rubric: Intake-to-Placement

Does the organization utilize a case management approach to determine adopter eligibility?

Beginner

A "do not adopt" list is replaced with case management notes related to adopter eligibility that provide objective descriptions of the history of engagement with clients. These case management notes may be reflected in a person's file in shelter software, a spreadsheet, or other easily referenced information tracking space. Case management notes may include previous interactions with the organization, pets they were interested in, the result of interactions regarding the pet, and other relevant and objective information.

Intermediate

Not applicable.

Advanced

Not applicable.