



## HASS Rubric: Lost Pet Reunification

Do Field Officers have resources to attempt to contact owners in the field?

### **Beginner**

Field officers partner with a dispatch system to call pet owners while in the field to reunite pets or provide services prior to pet impoundment. The dispatch system may be through animal services or a third-party. Field officers must contact this system for all owner-outreach in the field.

### **Intermediate**

Field officers have access to communication tools enabling them to call, text, or email pet owners directly to reunite pets or provide services prior to impoundment.

### **Advanced**

*Not applicable.*