HASS Rubric: Lost Pet Reunification

Does the organization have scripts to assist staff or volunteers with lost pet-based community member interactions?

Beginner

The organization has created scripts for common situations related to lost pet reunification to assist in community member interactions. Scripts may include best practices and guidance for lost or found pets, free or low-cost microchips and identification options, and finder-to-foster program options, as applicable.

Intermediate

Not applicable.

Advanced

The organization has created scripts for common situations, policies, and procedures related to lost pet reunification to assist in community member interactions. Scripts may include best practices and guidance for lost or found pets, free or low-cost microchips and identification options, and finder-to-foster program options, as applicable. Policies and procedures provide a step-by-step process for staff and volunteers to follow when providing these lost pet reunification services to the public.