



## HASS Rubric: Lost Pet Reunification

Are reclaim fees collected?

### **Beginner**

The organization offers a payment plan to collect reclaim fees. A payment plan will include the full reclaim fee to be paid over time or allow for a temporary pause before fee is due.

### **Intermediate**

The organization provides low-cost or sliding-scale options to cover reclaim fees for financial hardship. Proof of financial hardship is not required or collected.

### **Advanced**

The organization does not charge reclaim fees.