



## HASS Rubric: Lost Pet Reunification

Which personnel are trained in lost pet reunification?

### **Beginner**

Leadership roles responsible for pet intake are trained in lost pet reunification best practices; Information is distilled and distributed to relevant personnel.

### **Intermediate**

All staff and volunteers responsible for pet intake and customer service are trained in lost pet reunification best practices.

### **Advanced**

All staff and volunteers are trained in lost pet reunification best practices.