HASS Rubric: Pet Support Services

Are pet support materials available in multiple languages?

Beginner, Intermediate, and Advanced Determination

Identify the most common languages used in the service area of the organization. Ensure all pet support service resources are available in the most common language of the service area. Evaluate how many existing pet support resources have been translated into at least the second most common language used in the organization's service area to determine beginner, intermediate, or advanced stages. Consider expanding to the third most common language as able.

Consideration

Consider what steps may be able to be taken to accommodate languages such as ASL (American Sign Language) into your pet support resource offerings.