



HASS Rubric: Pet Support Services

Can officers deliver pet food and supplies to community members?

Beginner

Due to resources required, there is not a beginner solution for this item at this time.

Intermediate

Field Officers provide pet owners with contact information and direct referrals to existing volunteer programs or local support partners that have the capacity to deliver pet food and supplies directly to families.

Advanced

Field Officers provide pet owners with direct delivery assistance of pet food and supplies to households facing hardships to prevent pet relinquishment. This process may be started by pet owners submitting a digital submission form, appointment, or emergency request as applicable to organizational policies. Officers “hold” space in the Field Services vehicle for extra pet food and supplies.