



## HASS Rubric: Pet Support Services

Can officers transport owned pets to appointments?

### **Beginner**

*Due to resources required, there is not a beginner solution for this item at this time.*

### **Intermediate**

Field Officers provide pet owners with information and direct referrals to pet-friendly rideshare options to transport pets to and from existing appointments. Officers also provide information on volunteer transport programs established by animal services, if available.

### **Advanced**

Field Officers provide pet owners with direct transportation assistance to transport owned pets to and from appointments to prevent pet relinquishment. This process may be started by pet owners submitting a digital submission form, appointment, or emergency request as applicable to organizational policies. Officers “hold” one space in the Field Services vehicle for transport requests.