HASS Rubric: Pet Support Services

Does Field Services host educational community events and workshops?

Beginner

Field Services staff attend community events, such as monthly food pantries, neighborhood block parties, service days, or other, to provide resources and education to pet owners that highlight the services Field Services provides and available support programs that anyone can participate in. Attending these events may include walking around handing out flyers and meeting community members in your service area, giving an announcement with information, or participating alongside an existing resource table.

Intermediate

Field Services staff host a dedicated resource table at community events, such as monthly food pantries, neighborhood block parties, service days, or other, to provide resources and education to pet owners that highlight the services Field Services provides and available support programs that anyone can participate in. This table will be present for the entire event and the publi can engage with officers and provided materials, ask questions, and receive service referrals as-needed.

Advanced

Field Services staff host a dedicated resource table at community events, such as monthly food pantries, neighborhood block parties, service days, or other, to provide resources and education to pet owners that highlight the services Field Services provides and available support programs that anyone can participate in. This table will be present for the entire event and the publi can engage with officers and provided materials, ask questions, and receive service referrals as-needed.

Field Services also hosts educational workshops either at the shelter or in the community that highlights available programs and services and provides proactive tips to pet owners in a variety of categories. Categories include, but are not limited to:

- How to self-rehome your pet
- What to do if your pet has an emergency (provide local veterinary options and referrals as able)
- What to do if your pet is lost
- What to do if you find a pet
- How to access local support services for pets
- How to access local support services for people