



HASS Rubric: Pet Support Services

Does the organization have a social worker on staff?

Terminology

1. **Social Work:** Social work is a practice-based profession and an academic discipline that promotes social change and development, social cohesion, and the empowerment and liberation of people. Principles of social justice, human rights, collective responsibility and respect for diversities are central to social work. Underpinned by theories of social work, social sciences, humanities and indigenous knowledges, social work engages people and structures to address life challenges and enhance wellbeing. The above definition may be amplified at national and/or regional levels.
2. **Case Management:** A process that supports, assesses, coordinates, and evaluates a specific case to improve overall outcomes.

Beginner

The organization has at least one part-time staff member or volunteer dedicated to case management for people experiencing obstacles to keeping their pets. This person is not an accredited social worker or pursuing social work accreditation.

Intermediate

The organization has at least one full-time staff member or volunteer dedicated to case management for people experiencing obstacles to keeping their pets. This person is not an accredited social worker or pursuing social work accreditation.

Advanced

The organization has at least one of either:

1. Hired a full-time social worker dedicated to case management for people experiencing obstacles to keeping their pets.
2. Has a full-time staff member, actively pursuing a social work accreditation, dedicated to case management for people experiencing obstacles to keeping their pets