



HASS Rubric: Pet Support Services

Has the organization collected information on community needs and values?

Terminology

1. **Community Needs Survey:** A method of data collection created for a specific community, as define by the survey creator, to explore the needs of individuals within.
2. **Community Values Survey:** A method of data collection created for a specific community, as define by the survey creator, to explore the values of individuals within.

Beginner Determination

If the organization is not already facilitating or planning a community survey, the organization has established a connection with local municipalities to request that animal services questions and topics be included in community surveys facilitated by the city, if they are not already appropriately reflected. This may include existing surveys or surveys that are planned for distribution in the future.

Intermediate Determination

The organization has established a process of collecting community feedback but has not facilitated an official community survey. Collecting feedback may include the creation and posting of an official form including pre-set questions and free-form response space and/or hosting community meetings.

Advanced Determination

The organization has created, distributed, collected responses for a community values survey, community needs survey, or equivalent to establish a baseline for the needs and values of a selected community. The organization has processed results of this survey and has identified potential gaps in available resources to fulfill the community's primary needs and values.