



HASS Rubric: Pet Support Services

How are support services shared with the public?

Beginner

Information about pet support services available in the community are shared to the public during in-person interactions (customer service in-shelter, community event presentations, field responses). Recommendations should include basic name and contact information for ease.

Intermediate

Information about pet support services available in the community are shared to the public during in-person interactions (customer service in-shelter, community event presentations, field responses) and through emails, texts, or other digital exchanges. Recommendations should include basic name and contact information for ease.

Advanced

Information about pet support services available in the community are shared to the public through in-person interactions (customer service in-shelter, community event presentations, field responses), emails, texts, social channels, and website features. Recommendations should include basic name and contact information for ease.