



HASS Rubric: Pet Support Services

To what degree does the organization provide pet supplies for owned pets?

Terminology

1. **Referral:** The act of directing someone to a different place or person for information, help, or action, often to a person or group with more knowledge or power.

Consideration

Pet supplies could include bowls, collars, leashes, beds, crates, toys, or other enrichment items. Consider including usage guidelines for supplies that may be new for pet caretakers such as best practices for crates or training tools such as “clickers” (sometimes called markers).

Beginner

The organization provides information to community members regarding external (not directly associated) organizations or programs that may be able to assist with or offer pet supplies for owned pets. The organization does not have an established partnership with these organizations or programs and may not be aware of the exact process needed to receive specific support from them. Providing information may include:

- Name of organization/program
- General contact information (website, phone number, email)
- Type of support potentially offered

Intermediate

The organization provides pet supplies for owned pets through a referral system or established local/national partnerships with organizations or programs that offer this support. This support is not provided directly.

Advanced

The organization provides pet supplies for owned pets directly. If resources for direct support reach capacity, the organization provides this support through a referral system or established local/national partnerships.