



HASS Rubric: Pet Support Services

To what degree does the organization provide short-term emergency boarding/foster for pets?

Terminology

1. **Referral:** The act of directing someone to a different place or person for information, help, or action, often to a person or group with more knowledge or power.
2. **Short-Term Emergency Boarding:** A facility or foster home that can house a pet while a pet owner faces a short-term (up to three months) crisis, with intent to get the pet back once complete.

Consideration

Available programs and services may vary by emergency/crisis. Consider the different types of crisis your organization can provide support for and arrange options offered by category. Examples of a short-term crisis may include domestic violence, short-term hospitalization, sudden loss of housing, or other.

Beginner

The organization provides information to community members regarding external (not directly associated) organizations or programs that may be able to assist with or offer short-term emergency boarding for pet owners experiencing a crisis. The organization does not have an established partnership with these organizations or programs and may not be aware of the exact process needed to receive specific support from them. Providing information may include:

- Name of organization/program
- General contact information (website, phone number, email)
- Type of support potentially offered

Intermediate

The organization provides short-term emergency boarding for pet owners experiencing a crisis through a referral system or established local/national partnerships with organizations or programs that offer this support. This support is not provided directly.

Advanced

The organization provides short-term emergency boarding for pet owners experiencing a crisis directly. If resources for direct support reach capacity, the organization provides this support through a referral system or established local/national partnerships.