



HASS Rubric: Pet Support Services

To what degree does the organization provide support in finding affordable, accessible pet housing?

Terminology

1. **Referral:** The act of directing someone to a different place or person for information, help, or action, often to a person or group with more knowledge or power.

Consideration

Pet-accessible housing may not only be housing solutions that allow pets overall, but also properties that do not have strict dog breed or weight restrictions, monthly pet rent, high deposit fees, allowing only specific types of animals, and other practices in place that may be inaccessible to pet owners.

Beginner

The organization provides information to community members regarding external (not directly associated) organizations or programs that may be able to assist with or offer support in finding affordable, pet-accessible housing or providing basic contact information on potential affordable housing solutions and local pet-friendly rental options. Providing basic contact information may include:

- Name of organization/program that can provide support
- Name of property that may offer pet-accessible or affordable housing
- General contact information (website, phone number, email)
- Type of support potentially offered

Intermediate

The organization provides support in finding affordable, pet-accessible housing through a referral system or established local/national partnerships with organizations or programs that offer this support. This support is not provided directly. Support may include, but is not limited to, providing information about known affordable housing solutions and pet-accessible housing and connecting individuals to partner organizations, case managers, or social workers that may directly assist in finding housing solutions.

Advanced

The organization provides support in finding affordable, pet-accessible housing directly. If resources for direct support reach capacity, the organization provides this support through a referral system or established local/national partnerships. Support may include, but is not limited to, connecting someone to local pet-friendly rentals and affordable housing solutions, or utilizing an in-house case manager or social worker to individually assist in finding affordable, pet-accessible housing.